

RENOVATION FOR IMPROVEMENT

CANDI BEACH VILLAS / CANDI BEACH RESORT & SPA

19 November 2014

Dear valued guests and supporters,

Warm greeting from Candi Beach Villas / Candi Beach Resort & Spa and we do hope this message finds you well.

To meet the guest satisfaction and make them always return in the future we have planned to improve our product by renovating our Hibiscus Restaurant (Please see 'E' sign in hotel map attach below) which is located in the west wing near the beach. Above of the Hibiscus Restaurant would be built five (5) Ocean View Suites and on the top is open space.

At the same time, we will also renovate to enlarge the bathroom of the Building Rooms and Cottage Rooms and a separate shower will be added in each room and therefore every room will have a separate bathtub and shower. The enlargement of the bathroom would be done in stages.

"The renovation will be started from 4 January 2015 and completed by 31 May 2015".

DURING RENOVATION

- 1. All workers and transportation of the materials will use the passageway which is located on far west area of hotel and guests will not be able see them.
- 2. The whole renovation area will be closed and covered using high partitions and gardens.
- 3. Working hour 08.00 18.00 including Sunday and public holidays, except Nyepi Day (Silence Day).

SERVICES DURING RENOVATION

- 1. Buffet breakfast will be served at Biru restaurant which is located on the east side of hotel for all guests.
- 2. All other services and hotel facilities like swimming pools, spa, etc will be operated and open normally.

INCONVENIENCES

1. There will be minimum level of noises during the construction as we are not using heavy machinery. Even at certain time the sound of the ocean waves may be louder than the construction noises, as such the inconveniences to the guests will be minimum.



COMPENSATION DURING PERIOD OF RENOVATION

- 1. Daily complimentary Theme Buffet Dinner from 19.30 to 22.00 hrs will be provided and served at Biru Restaurant.
- 2. The complimentary Buffet dinner based on FOOD ONLY, excluding beverages.

The layout of renovation area is enclosed for your further information.

Thank you for your kind attention and understanding and should you have any questions or concerns, please write to Mr. Sukandi / Operation Manager at cbcom@candibeachbali.com or Ms. Putu Sukendri / Front Office Manager at fom@candibeachbali.com or Ms.

Once again, thank you for your continuous support to Candi Beach Villas / Candi Beach Resort & Villas.

Best regards,

Candi Beach Villas
Candi Beach resort & Spa

I Ketut Wirya Negara General Manager



