



## ROOM REFURBISHMENT LETTER

Dear Valued Partner,

Warmest Greetings from Grand Mirage Resort & Thalasso Bali.

As part of our ongoing commitment to enhancing our property and services, we are pleased to inform you that we will soon commence the refurbishment of 70 of our Premier Rooms. These rooms are situated in one specific wing of the main building, and we have a total of 6 wings.

During the refurbishment period, there may be potential noise disturbances from 10:00 AM to 5:00 PM. To ensure the comfort of your loyal clients, we will make every effort to accommodate them in wings that are farthest from the area where the work is taking place.

We expect the project to be complete by March 2024.

Please be assured that all facilities will remain open as usual, while some of the main building rooms are being refurbished.

Grand Mirage Resort & Thalasso Bali continually strives to be the best resort in Bali and we appreciate your continued support during this time of enhancement. Thank you for your kind cooperation and apologize for any possible inconvenience that may be caused during this enhancement to the resort.

Sincerely,

Grand Mirage Resort & Thalasso Bali  
Management

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**Grand Mirage Resort & Thalasso Bali**

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