



Date: March 5, 2024

Subject: Postponement of Renovation Project at Segara Village Hotel (Village 2)

Dear Valued Partner,

We hope this message finds you well.

We are writing to inform you of an important update regarding our renovation plans at Segara Village Hotel (Village 2). After careful consideration and in response to ongoing high demand, we have made the decision to postpone this renovation project until November 2024.

We understand the significance of this decision, particularly for our valued travel partners such as yourself. Your partnership and support are invaluable to us, and we want to ensure that this change in plans does not disrupt your operations or affect the service you provide to your clients.

Despite the postponement of the renovation project, we are pleased to announce that Segara Village Hotel (Village 2) will continue to be sold as a Bungalow room. Rest assured, our commitment to maintaining the highest standards of cleanliness, comfort, and service remains unwavering.

We apologize for any inconvenience this change may cause and appreciate your understanding and flexibility during this time. Should you have any questions or require further assistance, please do not hesitate to reach out to us at [alina@segaravillage.com](mailto:alina@segaravillage.com).

Thank you for your understanding and continued support.

Best Regards,

**I.B Kharisma Wijaya**

General Manager

Segara Village Hotel