

Denpasar, August 2024

To Whom it May Concern:

Greetings from Sanur,

I hope this message finds you well. We wish to inform you that our pool deck will undergo essential renovations starting on October 1st, 2024 (the first stage will take approximately 4 weeks). Despite these renovations, **guests will still have access to the pool**, ensuring their continued enjoyment of our facilities.

To minimize any inconvenience, we have taken measures to ensure that noise and disruption are kept to a minimum. Our priority remains providing a comfortable and enjoyable experience for all guests throughout this improvement phase.

Should you have any queries or require additional information regarding the renovations or guest accommodations, please do not hesitate to contact us.

Telephone: (62-361) 849700 | WA: 62-811 388 7987

Email: resv@sanur-resort.com

Thank you for your understanding and cooperation as we enhance our facilities for an even better guest experience.

Warm regards,

Ida Bagus Gde Cendra Setiawan

General Manager