



ANNOUNCEMENT LETTER

The Refreshment Maintenance of Brasserie and DaLa Spa At Alaya Resort Ubud

Dear Valuable Partners,
Warmest greetings from Alaya Resort Ubud,

First of all, please allow us to show our gratitude for your ongoing support towards Alaya Resort Ubud. As part of our commitment to upholding high standards and maintaining our position as one of Ubud's leading affordable luxury resorts, we will soon be conducting scheduled refreshment maintenance to enhance our facilities. This project includes the upgrading of the restroom facilities at Brasserie Restaurant and ceiling maintenance at DaLa Spa. The maintenance work is set to run for a maximum of 42 days, beginning on October 29, 2024, and concluding by December 10, 2024.

Our trusted partner will carry out the maintenance under the vigilant supervision of our Maintenance Team. We are committed to minimizing any disturbances throughout the process. The site will be securely enclosed to prevent debris, ensuring the safety and security of our guests, the public, and our employees.

Importantly, the maintenance work will not impact the operation of our facilities. Both the Brasserie and Dala Spa will continue to operate during their regular hours, with no limitations on menu offerings or services.

We look forward to unveiling the refreshed and improved of our Resort once the maintenance is completed. Should you require further details in regards to this maintenance, please feel free to contact me directly at email: sales@alayahotels.com.

In the meantime, we would like to assure you that all Management and Servicing Team of Alaya Resort Ubud will continue to deliver our best to provide the best product and services to our guests and our partner.

Thank you and best regards,

Dewi Mas, CHA, CHT
General Manager

